

## Anglo European Student Scholar Seasons from Abellio Greater Anglia

### What is a Anglo European Scholar season?

The Anglo European Scholar season ticket is a Discounted, **Term-Time only** season ticket available for students of the Anglo European school in years 7 to 13 for travel on Greater Anglia services between their home station and Ingatestone station, from the first day of term until the last day of term.

### Where can I purchase this ticket?

This ticket can only be purchased at a Greater Anglia Ticket Office.

The ticket is only available as a point-to-point ticket. Pupils requiring to use TfL services as part of their journey to Ingatestone should apply to TfL for an '11-15', '16+' or '18+' Oyster Card as appropriate and purchase a point-to-point Scholar Season Ticket from Liverpool Street or Stratford to Ingatestone.

### What do I need to get my son/daughter this ticket?

You will need to go to a Greater Anglia Ticket office, with the following items:

- A letter of confirmation that your son/daughter attends the Anglo European school. (Download from school website)
- Photo card (If this is the first season ticket, you will need a Passport sized photo).
- Proof of age. Birth certificate, BITE card, Passport or NHS medical card.
- Payment - Cash or Card (please note we do not accept personal cheques)
- If this is your first time purchasing a Scholar season ticket you will be required to complete a season ticket application form for ticket information to be entered into the Greater Anglia database.

### What discount does my son/daughter receive?

- Students aged 11-15, in Years 7-11 inclusive, including those who turn 16 during the academic year, will receive a discount of 34% off the public Child rate.
- Students aged 16-17, in Years 12 & 13, including those who turn 18 during the academic year, will receive a 50% discount on the public Adult fare.

**NB** No discounts will be given on shorter period seasons.

However in the Summer term the ticket may be issued up until the last day that the student will be attending, as they may not be attending school after their last exam. The school will provide a letter advising of the students final day.

### When can I purchase my son/daughters season ticket?

New seasons (Which these scholar seasons are)

If commencing on a Monday, these tickets can be purchased after 1200hrs on the previous Friday before start date of travel

If commencing on a Tuesday, Wednesday, Thursday or Friday, these can be purchased after 1200hrs on the day before start date of travel.

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### **What restrictions are there on this Scholar Season?**

Students can use these tickets to travel from their home station to Ingatestone during term-time only. This includes Saturdays and Sundays during term-time however it is **not** permitted to be used:

- on Bank Holidays;
- during Half-Term breaks, including the weekends at the beginning and end of the half-term break; or
- during school holidays.

### **What happens if the Scholar Season Ticket is lost/stolen?**

If during the season period it is lost/stolen, you will need to report it to any Greater Anglia Ticket Office as soon as possible. An application form for Duplicate ticket will need to be completed and returned to the ticket office. Please note that these duplicate tickets cannot be issued on the spot, but any ticket(s) you have to purchase in the meantime will be refunded on completion of the process which includes a £20 administration fee.

NB Only one duplicate season will be issued in any 12 month period. In the case where a second loss/theft occurs you will again need to advise any Greater Anglia Ticket office, who will assist and advise further.

### **Abellio Greater Anglia Contact Information**

Abellio Greater Anglia Contact Centre,  
Norwich Railway Station,  
Station Approach,  
Norwich,  
NR1 1EF  
Telephone 0345 600 7245  
Email [contactcentre@abelliogreateranglia.co.uk](mailto:contactcentre@abelliogreateranglia.co.uk)