

Season Ticket application

Your details (PLEASE COMPLETE IN BLOCK CAPITALS)

Email address

Surname

Initials Mr Mrs Miss Ms Other

Address

Town

County

Postcode

Photocard No.

Telephone (mobile/office/home)

Journey between

and

Start date Expiry date

Standard First Class Adult Child (5-15 years)

We regularly send out details of our special offers and promotions. If you wish to receive these then please tick this box.

Season Ticket holders names and addresses are recorded. You may be contacted for survey purposes about the journeys you make with your Season Ticket.

Greater Anglia respects your privacy and will not pass your details to third parties.

For details of our Privacy Policy please visit our website greateranglia.co.uk

Signature Application date

OFFICIAL USE ONLY	Ticket No.	Cost of ticket
	Cash Card	£
	Co. Chq Warrant	Company name
	Other Please state	Account number

Gold Card benefits

When you buy an Annual Season Ticket from within the Network Railcard area* for travel within this area you automatically become a 'Gold Card' holder. That means your Annual Season Ticket also becomes a Network Railcard.

Holders of Gold Cards and their family and friends get 1/3 off travel at or after 1000 hours on Monday – Fridays or anytime Saturday, Sundays and Public Holiday and entitles:

- Up to three other adults aged 16 or over, will receive a 34% discount.**
- Up to four children aged between 5 and 15 pay just £2 each.**
- Up to two children aged under 5 travel free of charge with each fare paying passenger.**
- Gold Card holders do not need to purchase a ticket for themselves if the journey is covered by their Season Ticket.
- Gold Card holders can also buy a Network Railcard for another adult for just £1. The Network Railcard Partner Card also gives 1/3 off leisure travel in the Network Railcard area.

Gold Cards are also available on Oyster cards that are loaded with a valid Annual Travelcard. A printed Gold Card Record Card will be issued to you and must be presented when buying discounted tickets*.

*For details of the Network Railcard area and Network Railcard terms and conditions including details of discount Off-Peak Day Travelcards and Oyster Off-Peak Pay As You Go visit greateranglia.co.uk/seasontickets or ask for the Network Railcard leaflet at your local ticket office. Information is correct at the time of print and is subject to change.

**The maximum group size is four adults, four flat fare-paying children and two children under 5 (who travel at no charge). The Gold Card holder must travel with the group at all times.

Please bring

- A passport sized photograph of you, or if you are an existing Season Ticket holder, your photocard.
- Proof of age (if you're a child aged 5-15 year old)
- A method of payment

Great options

You can also choose from any of the following:

National Rail only

For unlimited travel anytime between two National Rail stations named on your ticket. You can stop off in-between these two stations. You can also travel at weekends and Public Holidays.

Inclusive Travelcard

Adding a Travelcard to your ticket provides unlimited travel on a range of transport services within London for the Travelcard zones specified on your ticket. Travel on London Underground and Overground, Docklands Light Railway, other National Rail Overground routes, Croydon Tramlink and London Buses.

First Class

First Class accommodation is available on many Greater Anglia services. You will benefit from additional space and comfort.

If you've already purchased a Standard Season Ticket and would like to switch to First Class take your ticket to one of our ticket offices and we will upgrade on payment of the supplement. Upgrades to First Class can be applied providing the ticket has at least one month validity remaining.

Further information

For further information on Season Tickets, visit greateranglia.co.uk/seasontickets or contact:

Email contactcentre@greateranglia.co.uk

Telephone 0845 600 7245

or write to us at:

Greater Anglia Contact Centre
Norwich Railway Station
Station Approach
Norwich NR1 1EF

GreaterAnglia



Season Tickets

Valid from 5 February 2012

greateranglia.co.uk



DN1C1088

Introduction

If you are a regular traveller why not buy a Season Ticket instead of daily tickets?

You could save yourself a lot of time and money. You can buy a Season Ticket to start any day of the week and use it as much as you like whenever you like for the duration of your ticket.

Flexible

You can purchase your Season Ticket for fixed periods or for whatever period suits you.

Fixed period tickets last for one week, one month and one year. Alternatively, you can purchase any number of days between one month and one year. So, for example, your ticket can finish when your holiday starts.

Your Season Ticket can start on any day of the week and will give you unlimited travel between the stations shown on the ticket. You can even travel at weekends and on Public Holidays.

Savings

You don't have to travel every day to save money. The longer duration of the ticket, the bigger the savings.

- **Weekly** – you will save if you travel more than three or four days per week compared to standard peak 'Anytime' fares.
- **Monthly** – you will get a full month's travel for less than the price of four weekly tickets. Plus you can save time by buying just one ticket instead of four.
- **Annual** – you only pay for 40 weeks travel! This is a saving of 23% compared to buying Weekly Season Tickets for the same period.



What do I need to do?

When buying your Season Ticket for the first time you'll need the following items:

- **For a Weekly Season Ticket** for journeys wholly within the London fare zones area, all you need is your payment.
- **For Weekly Season Tickets** outside the London fare zones area, you'll need a passport sized photograph and your payment.
- **For Season Ticket durations longer than one week**, please complete the attached form and take it with you, along with your passport sized photograph and payment.

See methods of payment overleaf.

Please note: children aged between 5 and 15 years also require a proof of age.



When can I buy my ticket?

Weekly Season Tickets

New Season Tickets	Can be purchased from
To commence Monday (Tuesday following a Public Holiday)	0600 on the Sunday before
To commence on any other day	The day of travel
Renewals*	Can be purchased from
To commence Sunday or Monday (Tuesday following a Public Holiday)	1200 on the Friday before
To commence on any other day	1200 on the day before

All other Season Tickets

New Season Tickets	Can be purchased from
To commence Saturday, Sunday or Monday (Tuesday following a Public Holiday)	1200 on the Friday before
To commence on Tuesday, Wednesday, Thursday or Friday	1200 the previous day
Renewals*	Can be purchased from
To commence any day of the week	Seven days before travel

*Please note: a renewal is where there is no gap between the date of your old ticket ending and the date of your new ticket beginning.

Where do I purchase my ticket?

If you are a first time purchaser, you can buy your Season Ticket from any of our ticket offices, which accept the following range of payment methods:



We do not accept Solo, Electron or JCB cards.

We accept company cheques made payable to Abellio Greater Anglia Ltd (accompanied by personal identification) for the purchase of a Season Ticket. Please note that personal cheques are no longer accepted (with or without a cheque guarantee card).

Weekly Season Tickets can be bought from our self service ticket machines which accept credit/debit card payment as well as cash. This is a great alternative if there's a queue at the ticket office.

Renewing your Season Ticket

Once your Season Ticket has expired, renewing is fairly straightforward and you will need:

- Your photocard and previous Season Ticket to hand.
- If you want to renew your ticket at the ticket office for Monday, Sunday is an ideal time to beat the Monday morning queues.
- You can renew your Monthly or Annual Season Ticket online at greateranglia.co.uk/seasontickets
- If you would like to renew a Weekly Season Ticket then why not use one of our self-service ticket machines located at most Greater Anglia stations.